

Family Friendly • Pet Friendly • Work Friendly Big Rig Friendly • Easy Access off I-10



44-790 Dillon Road • Coachella, CA 92236 442-325-9292 CoachellaLakesRVResort.com

Please refer to your pre-arrival email or see the front office for the full set of Rules and Regulations. Some key items are noted in this summary for your convenience. Help us ensure that all of our guests have a safe and enjoyable experience by adhering to our resort rules and regulations during your stay. Report questions or concerns to Guest Services office at 442-325-9292. After Hours Emergency Line - 442-400-0669.

General Rules

- Check-in time is 2 pm; Checkout-out time is 11 am. Early check in or late check out may be available for your reservation. Contact Guest Services to check availability and pay the additional fee.
- Quiet Time is 10:00 pm to 8:00 am.
- Campfires/grills: Fire pits must be raised off the ground. See Guests Services for current information on fire restrictions. Fireworks are prohibited.
- Pool Hours are 8 am to 10 pm. Observe all posted pool rules. Glassware, food, alcohol, and music speakers are always prohibited at the pool.
 Unattended pool chairs can only be reserved for up to 30 minutes. Proper swim ware is required. The Resort reserves the right to close the pools for organized activities. No running, diving, throwing, No unaccompanied children, no pets, no smoking.
- Site Tidiness: Your site must be always kept in an orderly and tidy fashion. Any items on site, including your rig, must appear to be clean and well maintained. Tents, clotheslines, vehicle washing, or repairs are not allowed.
- All vehicles must display a parking pass.

Vacation Rentals

- **Check-in:** Check-in time is 4:00 pm. Units are inspected prior to your arrival. If there are any damages or maintenance issues that are not noted on the inspection report in the unit, you must notify Guest Services immediately. The renter agrees to pay for damages to the property, furniture, or inventory that were not pre-existing.
- Check-out: There is a check-out checklist located in your Vacation Rental. Please follow the check-out procedures. Additional cleaning fees are charges to your reservation if the check-out procedures are not followed.

Pet Policy

At Coachella Lakes, we love our pets, and yours too. With so many four-legged friends at the resort, we've established some rules to keep everyone, pets' owners, and non-pet owners, happy and safe.

The following rules must be strictly followed by all pet owners:

- 1. Unless in the dog park, Pets must be on a leash, not to exceed six (6) feet when not inside the RV.
- 2. Pet waste must be immediately cleaned up and properly disposed of.
- 3. A small, temporary enclosure (not to exceed 4ft x 8ft x 48 inches high) is permitted on the RV Site as long as the pet is not left unattended.
- 4. Vacant open spaces in the Resort are not designated pet areas, and therefore, your pet may not be unleased in those areas.
- 5. All lakes are non-contact, pets swimming in lakes in prohibited.
- 6. Feeding of stray cats and other animals is prohibited.
- 7. Only service animals are allowed in the Resort Clubhouse, Laundry, and bathhouse buildings
- 8. Aggressive and uncontrolled pets will not be allowed to remain in the Resort.
- 9. Barking dogs are considered a nuisance and will not be allowed to remain in the Resort.
- 10. For the safety of Guests and our Furry Friends please do not leave pets unattended.



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