

Steps for connecting to the WiFi:

- 1 Turn on your computer or press power button if it is on standby.
- 2 Locate the **TengoInternet Wi-Fi Network** and select it.
- 3 Open your browser (example: Chrome, Firefox, or Internet Explorer)
Note: If the welcome page does not automatically appear, erase everything in the address bar and type: start.tengointernet.com
- 4 Enter your first name, last name, and email address in the boxes to the right.
- 5 Type in the shared password provided by the location staff. Click **Login** and you will be connected to the Internet.

Now you're connected!

What if I don't see the WiFi network?

Make sure your WiFi adapter is turned on. All WiFi equipped internet devices have a switch, button or setting option that allows you to turn off or on the WiFi adapter. Please contact your device manufacturer for additional information.

Why can I not sign in as a returning guest?

If you are returning to the resort and it has been a few months or longer since you've utilized our services, please be sure you have the appropriate registered email address and the current password to access the network.